



Steven Dunham

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Steven Dunham, Senior VP, Loan Quality Administrator at Berkshire Bank. Manager of The Workout Group which includes Commercial and Small Business Workout and Retail Collections.

Responsibilities include:

- Oversight of all workout and collection efforts on all high-risk accounts.
- Administration of the high risk loan portfolio (including criticized loans, non-accruals, charge-offs, recoveries and ORE).
- Administration of the asset quality forecasting process.
- Responsible for conducting the due diligence process on all acquired loan portfolios (identifying risks and establishing marks).
- Prior life included 20-plus years at KeyBank in various roles: Workout RM, Strategic Services Officer, Loan Review Officer and Credit Analyst.